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Prepared
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Commissioner WELLFORD

Approved

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ORDINANCE NO: 208

AN ORDINANCE RELATIVE CODE OF ORDINANCES OF TO SECURITY ALARM SERVICES Ö AMEND SHELBY COUNTY, CHAPTER 7, ARTICLE TENNESSEE XI,

Article repealing Ordinances YELEHS SECTION 1 COUNTY, and all 0 Хq 0 TENNESSEE, that Chapter 7, substituting Shelby ᅜ the H H language ORDAINED BY THE BOARD OF County, n T lieu contained in Tennessee thereof, Article <u>ი</u>. the the hereby XI of the Code said COMMISSIONERS following: Chapter amended and р О Λq

ARTICLE XI. POLICE EMERGENCY ALARM SYSTEMS

Division 1.
PURPOSE - DEFINITIONS - SYSTEM TYPES

Sec. 7-301. PURPOSE AND DEFINITIONS

PURPOSE:

- (∄) The eliminate reliability; alarm businesses purpose false 0 properly this alarm dispatch Article 0 นธе maintain alarm systems; დ ლ († 0 requests. operational encourage and alarm users reduce 0 K
- (B) SSO L administration; This Article response; penalties for O. permits. requires permits; governs and violations; Sets systems conditions establishes fees; intended to establishes HOK HOK suspension summon മ system provides police S O R . H

DEFINITIONS:

As used in this Article:

Office. Alarm Administrator means the Administrator Ó Hì the Alarm

0 fi monitors radio monitoring maintaining, moving, repairing, replacing, licensed section. include access person Alarm Agent alarm persons alarm business whose The who of an alarm system. businesses owners, confidential nt - means any productions include equipment, Ի. who work not an managers, 0 are alarm for an alarm business shall മ information of classified as contractor person the agent e D corporate This definition shall altering, installing, considered employed by who, for ц alarm agents. officers, S CD selling, the alarm an alarm agent an g D alarm Ò employee defined licensed user and partners servicing, or only business, S O Further ր Ի. who alarm this

intrusion, Sucre monitored by the signal devices, service provider. company where businesses over-the-counter cameras use to attempts to sell, firm, company, where shoplifting, the alarm user is also , burglar alarms, television cameras or still detect burglary, breaking and/or entering, partnership, or corporation, which sells, or ll, installs, services or monitors alarm systems, the same entity, capacity persons who sell alarm system is pilferage in an 9 n established locaring operated, proprietary 9 an employee of the theft. which sells, alarm divisions This definition strictly and alarm O.F. an വ

21.4 de

8 9 automatic, has been activated at the sheriff Alarm Dispatch Request Уď an alarm business - means a particular alarm site. that an alarm, b notification to either manual the police

alarm agents subject and oversight regulations and procedures established by the Metro Alarm Review having the Office Office - means the Office of the responsibility to administer the O alarm systems, to the authority the Office alarm system contractors, and of of this the City permitting, ordinance and the of Memphis licensing

alarm system or alarm system in separate Alarm Site alarm site requiring separate permits. Ω systems. means a single building or complex, Each tenancy, if premise shall or location served by be considered a served by മ separate D D

an alarm condition. designed emergency installed remote or a site Alarm System ct O on a vehicle unless the vehicle is permanently services or when activation of the vehicle's local discourage courage crime, by emitting or audible, visual, or electron rt O means Alarm system does not be dispatched a device or electronic series include an 0 transmitting alarm will cause signal devices alarm indicating which located are

corporation, or Alarm User - means any person, firm, other entity who (which) uses an alarm system partnership,

ANSI - means the American National Standards Institute.

providing among its services the remaining among its services the from alarm systems, employees, of emergency signals from alarm systems, relaying of the message by live voice to the community of the message by live voice to the Sheri Department center of the police services division or the Sheriff's Answering Service means a telephone answering through communications and trained service

direct alarm system is designed coded signal system which automatically sends Automatic Telephone connection, or otherwise, to report a t 0 police Dialing Equipment detect. emergency a prerecorded voice message over regular condition means telephone lines, an alarm which ettbe 0

permitting, systems Board contractors, licensing means the and and Metro alarm agents. oversight Alarm Review О Н alarm systems, Board created alarm

o d business Certification S D an alarm systems means the authority contractor. granted γď the Board C O

Ty- andy

a Date

monitored by another alarm business. Conversion business begins means monitoring the transaction Ö an alarm 9 process system Λq previously which one

combination of systems contractor Designated Qualifying Agent Alarm Review Board whose classifications covered under qualifications have been operations of Board for overseeing and any classification means any demonstrated supervising alarm this individual Article O K t O icens the

City О Н Director Memphis. means the Director 0 Police Services O.Fr the

manual situation requiring police response Duress activation Alarm O means ω device intended യ silent alarm 0 signal signal generated ΩÜ Crisis Λq the

counted system is system, which activation the Alarm Administrator enforcement agency. through mechanical failure, malfunction, through the ტ ტ under alarm system False under ຜ investigation by subject to an intermittent ш Alarm a trouble-shooting single negligence of the within one continuo le such false alarm. means H the the the results the alarm business, all first alarm activation of continuous two maintenance period. in a response by owner or business business repetitive malfunction which This improper user shall an alarm system day that system week period 0 have notified activations of a law installation, the alarm shall an alarm shall be e p

dispatch request completed a timely investigation of alarm site shall not be considered a alarm user prior criminal offense or alarm office, when the Alarm Dispatch which is canceled by the alarm business or to the time the responding officer reaches the attempted criminal offense responding officer means an alarm the alarm site. false dispatch alarm dispatch. finds no evidence after having request An alarm

pursuant their alarm dispatches educating False alarm system. to procedures Alarm User Awareness alarm users and to established by counsel about the problems users Class the H H means the Board created by responsible Ф HOK. class the operated false purpose esn 0 Hi

generated a robber. robbery in progress. Holdup Alarm Λq the manual means activation Ð silent O B audible alarm b device intended signal t† O signal

device activation Interconnect the telephone that utilizes a telephone O_f line, the line means alarm either directly standard telephone, 0 († († 0 system transmit connect an an alarm system to Ö emergency through for the purpose Ω message mechanical VOICE 0

system Keypad Λq the manual means Ø entering device that O Fi Ø allows coded control sequence Ö О Ні an alarm numbers 0 K

letters.

D = (19)

alarm system by a licensed alarm business under guidelines established by another person intentional Malicious False Alarm person to report the signal to the police or this definition is not to include the testing đ the the Metro Alarm Administrator. e police or Sheriff of an emergency condition, setting off of an alarm system which will cau means the intentional testing false Sheriff cause

alarm office. Metro Alarm Administrator - means the administrator 0 the

alarm system contractors and alarm agents and shall herein for permitting, licensing and oversight of appointments must public-at-large, appointed by the local alarm association, by the Sheriff, appointed by County Commissioners. Metro Alarm Review Board - means the board established members as the e Director, a dispatcher or other person two local alarm business representatives appointed by appointed by the governing mayors. The be ratified by the City Council and the Board follows: a dispatcher or A dispatcher and two members of or other alarm systems, person consist appointed

purpose receives signals from alarm Monitoring of summoning law enforcement response († () the responsible law enforcement department for the means the process by which an alarm busines systems and relays an alarm dispatch to the alarm site.

investigate signals, and retransmit alarm signals connected, where which remote Monitoring times to supervise the circuits terminating therein, police alarm and supervisory signaling device are here trained personnel are on duty and in attendance Station or Central Station means to appropriate an office

personal by personal service upon the addressee, or addressed to the person to be notified at 1 Service citation left at the U. Notice of such notice shall be effective upon the completion of service S. Postal Service. means written notice given by the issuance of a at the scene of a false alarm by officers or given O_K upon the placing O H the his last given by same h H known address the U.S. Mail custody

Deputy Officer Sheriff - means a city police officer К О Ф Shelby County

1234 One to the last digit of silent alarm signal Plus Duress Code = 1235). Plus Duress Alarm s Alarm - means the manual activation of a by entering at a Keypad a code that adds the normal arm/disarm code (Normal code the manual activation of code that add one

situation Panic activation of requiring law Alarm means a device intended to enforcement മ silent alarm signal generated by response signal ζŲ, crisis the

association, Person organization, or means dp individual, similar corporation, entity. partnership

alerting unlawful proprietary attempted entry agency may be summoned to to which annunciation a law enforcement quipment ection Police sound, or act within a building, persons 0 F 9 Emergency Alarm System system as defined herein. devices a hazardous condition into 0 transmits a മ which is ք hazardous condition or building, structure or building, respond, signal or message when designed, structure or an unauthorized entry ı but shall exclude means an assembly of arranged, agency or other service 9 facility, facility commission of or used activated, ω and which 02 for 0 for the

A 16

into Sheriff's Department. jurisdiction of telephone emergency identified as such emergency calls the Sheriff's the Primary Trunk line communications center of numbers listed in company d O the police services division or the Department and covering Уď a person-to-person basis, മ specific number included among the means that the telephone directory the ω is for the purpose the police telephone line service area and services division or within which leading directly O. Hi issued Shelby the handling County Λ̈́q the

protected premises. visible or audible section supervisory signals Proprietary being under р police audible outside emergency System the from within Ηf supervision of Ф proprietary means an alarm system emitting alarm alarm system as the protected premises, Ω control the system includes proprietor center, defined the in this **⊢** of the any signal control thereby O K

heriff means the Sheriff O Hi Shelby County

through emergency Sheriff's communications center of Special Trunk Ф Department central signals location or messages originating either directly or location from automatic dialing devices. line and having the the police means മ telephone services division or primary line purpose leading of handling into

contracts Subscriber for, 0 0 H otherwise obtains or use User means any person who an alarm purchases, system. leases,

previously controlled Takeover user takes means over the control of by another transaction or an existing alarm process by user alarm system which ದ್ದ which

О Нъ which the Telephone furnishes city В В Company county. telephone Ē means the means the publicly regu regulated ct O the industry citizens

protected signal Transmitting device t O area. a monitoring point indicating means an instrument intrusion into which sends a given

shall stand HOR Underwriter's Laboratories

made, electronic means, epresentative, before requesting means to whether contact an attempt Ф Ö police the not Λq alarm site dispatch, actual the alarm business, contact Уď in an telephonic with attempt a person 9 9 t O other avoid

an unnecessary alarm dispatch request

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SYSTEM TYPES:

Sec. 7-302. System Types.

- place other business or programmed dispatch shall be Law enforcement sent to automatic automated recorded message to be sent to any person or to call for law enforcement emergency services permitted center. the tape, person cause a programmed tape, telephone dialers. alarm dispatch communications cannot digital, No business or person shall t O dial directly to dialing devices 0 other recorded message center, receive calls nor shall 0 the alarm any digital cause
- <u>b</u> June written Alarm capability performing alarm continue to report Alarm Administrator's Office. Plus Duress Alarms without alarm 1999. converted. make systems programmed with l, 1999. However, after systems June approval every effort a takeover ۳, so that 1999, Any 0 Hi from the alarm system being One One Flus Duress Alarms received the alarm businesses they are capable of seminary or conversion, 0 Plus Duress Alarm must Alarm remove this June 1, Administrator Alarm businesses may the feature One shall an alarm business 1999, 0 Plus sending rotrd when after taken over have Duress t O One from the the
- <u>0</u> After action, devices June for non-recessed button. μ, l, 1999, alarm busines activating a hold-up alarm businesses alarm which is shall not install single

Division 2 INDIVIDUAL USERS/OPERATORS Permits, Applications, Fees.

Ø ec. 7 -302 Alarm User Permits; Responsibilities

Multi-Dwellings

Requirements

I. REQUIRED

(a) business permit is required for each alarm site. permit applying services does not permit alarm system, at alarm user renewable own issued by the premises, for does, under this require that a to alarm system users. required the permit shall each year however, μ. († H. its alarm site without a valid alarm section when it operate, shall Alarm Administrator. this დ Ի-Sp. use licensed June required obtain a section. an alarm or cause first H H alarm business permit 0 a licensed leases or system to Alarm to be operated, state The This paragraph user FOX. M alarm user on a separate provides protect alarm such

Review Board and approved by the City Attorney permit revised by the information application form prepared below Metro Alarm Review Board. and as periodically prepared or by the Metro Alarm the

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- $\widehat{\mathfrak{g}}$ alarm permit permit receipt fee, the t O 0 H an applicant unless the Alarm Administrator ω completed application shall applicant form issue and a a the nas:
- Failed ct O рау បា fine assessed under this section.
- the g Had suspension or revocation has not revoked, satisfaction an alarm and the permit О Н the Metro Alarm Review Board. violation causing FOK FOK the alarm site been corrected the suspended

II. APPLICATION INFORMATION

Except as otherwise set out here below;

- (a) Each information: permit application must include the following
- person who assessed operation of the responsible name, under address, will for the this рe alarm system and payment the and proper maintenance and Section; permit ct elephone holder numbers and 0 Hi рe 0 the Fees ees
- *N* proprietary, government owned residential, school; classification commercial, 0, the apartment alarm site facility, S S bank OR R
- ω Signed certification from alarm business stating: the alarm user and the
- (a) applicable; takeover date 0 0 and the installation, alarm system whichever conversion Ö დ Ի-
- 9 7-309. the performing the alarm system insta conversion or alarm system takeov responsible for providing repair provisions Tennessee Alarm Contractor's license number Tennessee provisions required Tennessee Qualifying Alarm Agent's alarm system. user company this Alarm Contractor's address, permit under to be licensed under the alarm system takeover and in addition Chapter in Section alarm system installation, for the alarm business this being 버 telephone the Chapter issued; shall C C 7-307. alarm business is License number, a11 Licensing Law, number, rotra met and service other t 0 Λq Section the

- <u>(C</u> under this Chapter; and company Chapter Contractor's Licensing Law, all p Section 7-307. and Section 7-309. monitoring company business central license Tennessee Alarm Contractor's the name, licensed under μ, ä number for Tennessee Qualifying Alarm Agent's 7-307. and Sushall be met station if different performing address, Section addition the (g (b) above. telephone Tennessee the monitoring company or the to all by the responsibilities required other monitoring Alarm number, from the License number H provisions provisions the of this to alarm ij
- <u>ධ</u> residential alarm site, telephone numbers of list keys containing the and keypad numbers a t names, and least addresses, two H 0 H (2) the persons and
- (n) that д О.Н to the alarms the penalties and guidelines on the മ end user; and დ ტ დ under alarm Of. this written operating how system, chapter to avoid consequences including written have false been よるよ instructions alarms, false provided and
- (f)that alarms; including minutes in applicant the and alarm business instructions HOH. proper use of Ø minimum р O H has the how thirty trained alarm system, ct O avoid false (30) the
- (p) other designated qualifying agent. qualifying 7-309. system Licensing Tennessee is not licensed under certificate provisions provisions required 0 both the Board this Chapter, Contractor's Licensing agent from an alarm business in Section 7-307. the Tennessee Contractor's alarm to be licensed signed by tested. under stating business and this ր. Ի. If the that the addition to all Chapter, the designated under the alarm business Board, and Section alarm the shall then ტ ტ
- (h) provide only that info: the Metro Alarm Review definition in Section 28-126 are Entities identified as information Board. proprietary under S D exempt required and Áq
- 4 duress applicable. Classification of alarm, panic the alarm, alarm site 9 hold as being dn alarm equipped ۲. H with
- **b** an applicant permit shall false statement ф Д rog sufficient the 0 H purpose Ф material cause O Hi obtaining an for matter refusal made rt 0 alarm Λq

issue or renew a permit

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<u>(0</u> within information Administrator person. alarm five permit An business alarm user shall listed of any cannot g days. change the þе permit transferred that inform the Alarm application alters any t 0 another

III. FEES.

(a) permit A11 fees may owed рe Уd issued an applicant must 9 renewed. Ьe paid before വ

gtd designee, upon the following The permit shall be ssued by conditions: the Alarm Administ rator g

(1) There first year shall be മ thirty dollar (\$30.00)permit ተነ መ መ for

EXCEPTION:

დ დ have federal who are living section, excluded from payment qualified 2 よ ユ guidelines upon presentation of Ø one-year for low-income housing under U.S.C. 42-1437(a) a in low-income apartment complexes, as defined by set out trial О Н period beginning in H.U.D. Section മ ሐ ወ • written verification, under with adoption of ထ Standards, , persons who 42-1437(a) a shall this

- 2) (\$5.00) shall 9 0 a D annual renewal fi e e O H five dollars
- (<u>u</u> penalties are channels penalties which have been incurred as Permits renewed. the shall or a court system have not being not þe þ processed through administrative system, then renewed if been paíd. outstanding Ŋ permit a result of H H may the fines 99 fines or issued

IV. MULTI-DWELLINGS

SYSTEMS IN MULTI-TENANT DWELLING COMPLEXES

(A)FOR ALARM SYSTEMS BY INDIVIDUAL TENANT. IN APARTMENT COMPLEXES CONTRACTED

t o property the name the apartment alarm system is installed by alarm user ly manager who can grant access to alarm business which is providing O Hi ment complex unit, the a representative of t pertaining t O he tenant must the apartment the an individual tenant alarm any services the apartment system. provide 0

ararm permit operating or in the tenant tenant's Off an from causing apartment residential the the Alarm Administrator operation of complex unit. shall The an annual also alarm before obtain ± ⊕ ⊕ system for Tot

same permit as the fee 0 the for renewal a residential of this s permit sha alarm site. shall Ö, the

individual system the false р Н purpose the alarm dispatches emitted pose of enforcing this Section residential unit, the tenant tenant's residential unit Section from the დ |against responsible alarm a) D

(B) ALARM SYSTEMS THE APARTMENT COMPLEX AS AN AMENITY. IN APARTMENT COMPLEXES FURNISHED ВY

and Ŗ ន ទ transferable. Regardless, each living unit apartment complex shall be considered one a the apply permit, or system(s). show proof of complex provides enant at the same alarm the an amenity, then the owner property manager apartment be required to be permitted. for and obtain owner apply The permits or property manager of an apartment עם complex shall be y for a permit prior t alarm systems in requires individual permits, prior to activating the are transferable from tenant 81te. the for each living unit and or property manager required However, permit shall each residential unit one alarm site to obtain tenants if the within the not alarm owner p b († ()

occupancy status. alarm system is units shall be required to active, regardless be permitted if 0 Hh the unit the

ቷ ው ው annual fee areas complex, system operated shall obtain Ц О Ц owner and office, storage and equipment an alarm site. including, 8 for such a permit g property manager separate alarm in a but not limited to common tenant non-residential shall be the same as the of an apartment permit for any area of areas. ethe alarm complex An

Sect for payment purposes ion, the the alarm systems in residential units. of fines for false of assessing fines master alarm permit alarm dispatches emitted and enforcing holder is responsible this

(C) PERMIT DURATION AND RENEWAL

their and S D expiration date. user Administrator submitting an updated application and a permit calendar the use of renew thirty (30) days prior to the О Н penalties shall be permit. June alarm \$10.00 to the Alarm Administrator. The submit year. shall expire വ lst, non-permitted alarms system and citations system shall an application prior to It is and H Failure to renew will be must be renewed annually by is installed notify each alarm user of the the responsibility of С Д assessed without waiver; \$30.00 midnight permit after on June expiration of the Ħ @ @ January t B F was permit classified the alarm the 0 Alarm paid, ր բt renewal except each need but

the Н О О site until the alarm site has not exceeded its false following will not June 1st, be subject alarm threshold. provided the alarm to an annual renewal

. . - .

alarm user The permit fines. alarm fiee. will user shall be \$30 fails t 0 \$30.00, plus any renew by to apply June ₽ E O applicable a new 15th, the permit

\widehat{U} PROPER ALARM SYSTEMS OPERATION AND MAINTENANCE

An Alarm User shall

- (±) maintain manner that dispatches; the and will minimize premises and the or eliminate false alarm alarm system in
- (ii) malfunctioning alarm system, premises, and county or representative location within the alarm company to deactivate reasonable to provide security to respond to one hour when notified by the city, effort the to provide access to the t O respond alarm system's for the premises; S O and the
- (11 <u>'-</u>. not S S S than an occurrence of manually activate an alarm intended to report. an event that for any reason e d d d alarm system other
- (iv) ÄΠ بان 10 activated. audible mechanism alarm user on longer than on the t O This эq shall adjust exterior adjusted shall apply to burglary erior of S) (15) the the that alarm site mechanism or minutes after an alarm signals will signal cause being sound only. the
- 3 The determined by the Metro Alarm Administrator designee. locate alarm user address C† shall cause Ф О placed വ a properly at the alarm site sized and easy О Қ S S 0

Sec. 7-304. CONTENTS CONFIDENTIAL.

with than willfully employee of the duties. employees Alarm Administrator written consent through correspondence Section and other contained securely processing alarm user permits in the an Application application alarm user's official alarm user specifically revealed in an alarm user maintained the Alarm Administrator, police of city law enforcement matter contents information received by the († († the 8 the alarm user and 9 licensed alarm business or county any in any assigned the and restricted to or communications with information contained in an alarm certain law enforcement other shall be permit application required by correspondence is found to have person other confidential. responsibility for hand n the course of official the ness for without inspection only by alarm business, g director than the an alarm user Alarm Administrator officers communications the any purpose knowingly or express alarm information handling 02 user this that the other shall

penalty of and Article. person persons up to five hundred dollars (\$500.00). sons shall be guilty of a violation of the Each such violation shall be punishable this Λ̈́q Chapter

Division 3
FALSE ALARMS
False Alarm Duties
Fines/penalties
Request Records
Appeal Provisions.

. 0 0 7-305. FALSE ALARMS FINES; DISPATCH RECORDS; APPEALS.

I. FINES:

- (a) ц conference with an a provided also alarm business, review false manner above procedures. signed by additional system to properly alarm business provided On-Site (4) false alarm system is not being used or maintained alarm request ess inspect his dispatches in alarms, the that written notice alarm dispatches, to the Metro Alarm Review Board ocedures. If there is a reason (licensed alarm business modify user shall have a to the permit holder after the alarm business be more circumstances of user training as appropriate. ensures ነ ህ the Alarm Administrator conference. responding false alarm resistant alarm proper operation and suppresses മ repair alarm system after one year there is a reason to believe and user O authority, α the alarm user properly each false alarm. warning letter qualifying agent and the period. the alarm system to licensed alarm each false may S alarm business or provide After three the alarm alarm user may confirming must Notification require shall shall four (3) have alarm. The in a false that . ტ the
- (g suspensions false alarm false alarm dispatch within the twelve (12 period based upon the following schedules: An alarm user shall be 0 revocation of subject to permit fines, after the (12) warnings, a month and <u>6</u>

NUMBER OF FALSE ALARM DISPATCHES

ACTION TAKEN

FINES

- <u>'</u> g Site written notice and warning letter #1.
- No fine
- Ν. 8 Site written notice and warning letter #2 No
- ω 9 Site written notice and warming letter # ω Z

fine

fine

- 4 20 S L \Box Œ writt ďЭ notice and warning lett e R #4 Z O fine
- UI g Site written notice, certified letter t O User

Board and company requiring t O certified alarm Board. inspection Inspection letter from Metro from alarm Alarm Review

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No fine

• Q requiring Board and company to Φ written Notice g alarm inspection d certified Inspect Board. Inspection letter certified letter from Metro from alarm Alarm ţ User Review

No Fine

7. On site w written notice class and mandatory and required alarm users

\$25.0 fine

0

8. OR MORE

g potential site written notice suspension 0 and required permit Board hearing and

\$25.00

- <u>(C</u> Metro Alarm Review Board may waive this penalty for a non-permitted system if the after applies defined whether subject person operating a non-permitted alarm Such for a herein in addition to any other t o a revoked, violation citation and a permit within ten (10) suspended or never false alarm acquired, business the alarm user fines. The additional penalty as system, days will a g
- (d) result Awareness Class. shall be alarm a Tin required to user \$150.00 penalty. with Failure to attend the seven(7) attend the false False alarm Alarm User class dispatches, shall
- 0 not An offense, alarm dispatch request be counted as or with evidence a false alarm dispatch. caused by an actual criminal of a criminal attempt, shall
- (f) cause has permit The Alarm Administrator may action upon receipt of has been addressed and been taken as outlined acceptable evidence reinstate appropriate corrective n Ti this ω suspended Chapter that the

II. ALARM DISPATCH REQUEST RECORDS:

- (a) including, but not the shall Alarm officer record such information as necessary to Administrator to but not limited t responding to t O an alarm dispatch maintain records to the following inf request permit ormation:
- ۲, Identification of the permit number for the alarm site
- ii) Identification of the alarm site
- iii) Date and time alarm dispatch received
- (소구 Date and time of arrival CT Ω the alarm site

v) Weather conditions

- ۷į) Area and/or sub-area O.H. premise involved
- vii) Name O.fi alarm user's representative on premises, Ľ-
- viii) company. unable Identification ţ locate Ö the responsible address, alarm business notify monitoring
- g unknown offense, The was caused by record whether responding officer cause. an alarm user error, weather a criminal offense, in such officer's shall indicate judgment an attempted criminal on conditions, the the dispatch dispatch 9
- <u>0</u> false alar following responding officer In the the alarm dispatch. case law enforcement officer has information: O.Fi an assumed shall The leave notice false alarm dispatch, notice shall responded to at the alarm site include the യ
- the false date and alarm dispatch. time O law enforcement response t 0
- Ņ officer, and the event number dispatch. identification number O H 파o 라 다 나 responding the false a alarm
- W and the other penalties. enforcement statement serviced alarm system is urging response and in order the properly rt O alarm user imposition avoid operated, misuse C O of fines ensure 0 inspected that and

III. APPEAL FROM FINES:

- (a) with fine ten(10)days after setting filing a written request for a review or dispatch alarm user may appeal the until the Board makes a final The forth the Alarm charge to the Metro Alarm Review Board by filing Review Board stays 0 H1 receipt of reasons മ request an assessment for the the for False Alarm an appeal appeal the assessment decision. O H within hearing ω hearing false Notice O Fi alarm any 04
- 9 offense defective part render to, evidence that presented at decision on the hearing when The Metro Alarm Review Board shall conduct a interested person(s). an alarm dispatch request Ø or attempted criminal decision necessary, the hearing including, but that has been repaired or basis മ within false 0 and consider the evidence b). The Board shall make its alarm dispatch was the preponderance of evidence thirty offense. was caused by (30) days not The replaced after caused by Board limited a criminal formal o R മ

administrative fine. shall affirm, reverse request The decision of the Board is final as to for an remedies. appeal hearing is or modify ß Hthe filed. assessment The Board 0

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ALARM Licensing Alarm BUSINESS Violations Monitoring Monitoring Stations User Systems Qualifying Alarm Agent Division and Qualifications TON Instructions and Hearings Standards Procedures LICENSED Agent አେ STATE

Sec. 7-306. Alarm System Standards.

- (\mathbb{A}) О Н named alarm users. dispatch, evidence that phone zone(s), 23:59. records are to be maintained June 1st 00:00 to maintain following request the request request site prior to the number of the alarm user, the alarm system

 s), or point(s) activated, if applicable, t] site, businesses Records must **FOX** where copies of records relating to the dispatch. മ an attempt to verify was for law enforcement period applicable. which for include the name, 0 f such records law enforcement perform monitoring request t D least one (1) year nforcement dispatch to The for law Alarm F O F applicable, dispatch and address, made Administrator individually enforcement services to the the Мау and Those 31st must ct ime
- (H not provisions disconnected. the and/or proper operation and suppresses false alarms, standards. monitoring station. conference Administrator, designated been brought up to alarm business is unwilling or unable to resolve problem, the alarm site permit shall be revoked being used or maintained in a manner that alarm system shall be disconnected from the ₩ |-0 Hi with the Alarm Administrator. reason qualifying this Chapter certifies that The permit will not be reinstated under or the alarm business († 0 alarm user, the alarm business ministrator. If the alarm was is unwilling Audible believe current acceptable industry and visual devices that shall be revoked and an alarm system is reinstated until alarm user the system the Alarm ensures Will

Sec. ٦, .307 Licensing Procedures and Qualifications

(A)Licensing Licensing licensed under the installing, licensed City or in unincorporated person engaging Law but Law or under servicing, any person engaging the Tennessee Tennessee or monitoring in an alarm business or in the or business Alarm Contractors' County Alarm installation, territory alarm systems Contractor's pot required not Ę t o

Review appropriate for the official business, to operate as an apply to the service, license, in the erate as an alarm business. be signed by the individual Board. city or in unincorporated County and shall be approved by and the maintenance, Ю О bу а Metro designated qualifying agent, partner, Alarm form of the business or monitoring of any Administrator for or by the proper the Metro proprietor of such Such application territory shall seeking the alarm system Alarm corporate license

2) date of Shelby County Board on Licencing Act, (\$500.00). alarm business licensed under ໝ ໝ application shall jointly this such forms as are prescribed by Ordinance shall be Commission. set by the Memphis shall make written application the Tennessee which be accompanied by ր. Ծ not The fee as of licensed Alarm Contractors Five Hundred City Council 0 an application the the Board. required Dollars effective to the and the C C

The alarm system business shall:

- (i) location. മ regular place 0 business а † ω permanent fixed
- († † Have county മ in which business license business is or license located HOK HOK the city and
- (iii)Provide proof of insurance as required.
- (ユマ) greater business owning or controlling ten (10%) per Metro ten Board's applicant. information checks corporations, disclose forms notarized Submit Board. (10%) percent, or Alarm Review board for any individual, firm as prescribed and other information n a discretion, interest any and all signature application Applications The Board may require FBI/TBI is satisfactorily and all persons, firms, or other entities that in the applicant withhold certification until Åq O H greater for the Board. D for for qualifying agent or certification certification with the დ თ firms, produced interest deemed The application shall and may, associations, own or control and h, necessary by background the licensed by a t verified; cent ь Б such 0 8 B g വ the
- **₹** accompanied Submit forms provided by the Board as required applications Λq the required registration fees. for registration of a11 and employees
- (B) agent responsible under this part. business . who Derson who The is, entity shall meets part, designated qualifying agent, r, FOY. fact, the do business under overseeing has shall in it requirements licensed under be in Ø the employ മ management quality for this part a designated qualifying the licensing by the C O who provisions of operations position and be დ |licensed O.H this Board

alarm systems business/contractor

, A' 6.

- <u>G</u> the period qualifying agent, the bonotify the Board within discretion, serve as such agent unless the designated qualifying business/contractor whom the ceases to original not event business perform such agent's t O extends this period designated qualifying agent that exceed three the entity relies entity agent business/contractor designated qualifying agent ten must (3) with (10)months. Board, duties as designated for good obtain a in order thirty working ü, (30) days days. cause 148 substitute Ö ceases entity do business for ф 0 shall noqu after
- $\overline{\mathbb{D}}$ one designated qualifying The business serve designated certification application shall entity g behalf qualifying agent 0 H agent or be who has been employed by who designate is licensed. any so designated other NO.
- (田 田 No uncertified require Ф joint alarm venture to certification systems person, business/contractor provide equipment firm, association under this part O K may S O with any services which participate corporation.
- (F) Ŋ unregistered alarm systems employees. business/contractor shall retain any
- <u>G</u> valid Board without person license HO2 either licensing shall issued by the ω act valid alarm SO O license Ø designated qualifying agent systems Metro Alarm Review issued contractors Уď the State 9 Board
- (H)the under agent alarm business/contractor category shall a certification without having a valid act as for T which business ä alarm system business/contractor or designated qualifying is sought 0 MOK K license († 0
- (H) burglary, bre shoplifting, Chapter respond to person television 0 breaking and/or entering, ag, pilferage or theft in shall sell and install, any alarm signals, pilferage rules 0 adopted hereunder. still signal cameras in violation devices, service, intrusion, used to detect burglar monitor, 0 this 9
- Ġ hundred Hundred dollars (\$200.00). accompanied by a The Alarm Business License nied by a non-refundable application fee dollars(\$500.00), with renewal annually application shall D O 0 0 Two Five
- 중 중 Metro Chapter or Article Insurance: Alarm No Review certification Board unless evidence the shall applicant O O D D insurance issued under files with this

 \supset policy 0 liability insurance providing the following

minimum coverage:

acts of the principal insured or the principal insured's age operating in the course and scope of such agent's employment njury or One hundred thousand dollars or death of one person as a the principal insured or the transfer of the contract of the contr (\$100,000) a result of principal insured's agents the negligent act because of bodily

agent's or destruction of One hundred agency. thousand dollars property מַב the course (\$100,000) and acope because O Hi of injury such ct O

reinstated until certification of file with the Board controle, alarm business/company shall at all times maintain the Board certificates of insurance as required by such the insurance and upon business/company certificates failure to do shall be 9 7 6 so, times maintain suspended and not the this

MONITORING STATIONS

Sec. 7-308 Qualification 9 Central Stations and Standards ц Щ Monitoring Stations

- central finds th granted In addition Chapter the following minimum standards: that the monitoring station, and station unless and Article, an alarm business shall not be a license to operate a monitoring station or CT O any other the Metro Alarm Review Board requirements μ· imposed operated, this
- (1)meet premises any applicable local and state from which the services fire are performed must regulations.
- 2 The secured to prevent premises from which the entry by unauthorized persons services are performed must
- (3) enforcement officers. received will all times to large enough number assure that be relayed Ó immediately operators must be on dall emergency messages t O the on duty
- (4) emergency alarm signals shall be Emergency messages from police shall be given priority over a received by the given priority over all other messages signals. monitoring station, except given priority emergency alarm systems over that a11 other fire
- (5) business/contractor in gaining four Administrator shall Administrator and the police or cause system should monitoring station or (24) hours to conduct repairs and maintenance it be emergency alarm systems which are reported service a competent alarm system. determined by the not assist repairman available be serviced, the alarm business/contractor Metro Alarm Administrator. by the installing the Metro Alarm entrance alarm company Metro Alarm ct O within twentydisable shall the g

MONITORING PROCEDURES

. . *

- (H monitoring services Chapter and Article. Alarm Review monitoring. anyone other licensed by alarm system dispatches shall then licensed under the the H Board licensing than a facility the monitoring Tennessee Alarm monitoring facility shall: the An alarm business performing shall Tennessee Alarm requirements comply facility Contractors эd with accepted Ω Hproperly Contractor's the Metro under not Board for from required this
- (1)Not account addresses Administrator. extenuating user on system, during the requests for request put on line. proper use of and first rather use circumstances necessitate dispatch response telephone The week monitoring for law ន after the alarm system unless that numbers determined by installation of a week to train the enforcement station prior immediate to placing the shall response Alarm a D verify alarm alarm an
- 2 designated Report alarm signals Λq the Alarm Хq Administrator using telephone numbers
- (3) response to panic, or Attempt t O holdup verify an alarm signal. activation, every alarm before requesting signal, except Ф dure a police
- (4) form Communicate Shelby County determined by alarm dispatch Sheriff's Department the Metro requests Alarm Administrator. t 0 r T the Ð City manner Polic and
- (s Alarm Administrator. Department Communicate requests to in a verified the City manner cancellations Police and form or Shelby determined by 0 County Sheriff's alarm dispatch the Metro
- <u>(0</u> are with duress Ensure that these given adequate alarms. a 1 1 alarms, alarm users training dn prou O_F S S alarms, alarm C O the 0 systems proper panic อเลา equipped alarms, О Н
- (7) and party(ies). party(ies) Communicate the estimated that will with the vill meet l time of Alarm arrival the Dispatch law O H enforcement Center the responding ន ទ t 0 officer

USER INSTRUCTIONS.

<u>G</u> shall that troubleshooting working alarm system user Every business alarm provide an alarm system or furnish the alarm user knowledge system at information to selling, any t ge of techniques. properly time. the use any equipment leasing and to obtain Each enable 0 with written instructions 8 the alarm user the furnishing to system and or components user service shall 0 general operate O. വ

Sec. 7-309. Alarm Agent

· . • . 42

ALARM AGENT - EMPLOYEE REGISTRATION

 $\widehat{\mathbb{A}}$ issued by shall not Card. wear the Tennessee Alarm Contractor's Employee issued Alarm agents They shall, 0 the having required to obtain a Metro Alarm Agent Tennessee however, an alarm agent's State be required Alarm Contractor's identification to obtain and IJ. Board

the unless Alarm Contractors' cards County agents corporate officers, unincorporated Shelby conducts business within the Tennessee Every alarm agent from the Metro Alarm Review Board or the the an identification card territory conducting business agent State has are Board. and partners, or co usiness in the City re also required to Alarm Contractor's an Alarm Contractor's Employee ID issued by County employed by an alarm business that City of Memphis territory shall from the contractors acting Metro Alarm Review Board, obtain and unincorporated Board. and/or Φ Ω alarm agent Tennessee Owners, required t managers, S D State Shelby alarm

- (B) A11 pertaining systems shall be registered with the Metro Alarm Review ecords,diagrams, alarm business Ċ monitored, installed, employees other sensitive information with access to or proposed alarm
- <u>0</u> Review Board. Tennessee Alarm Contractor's Board, unless alarm business arm business may registered with the employee გ Ļ. the not properly registered Metro employ Alarm any or the Metro Alarm employee Review with Board required the
- $\widehat{\mathbf{g}}$ A11 Contractor's employee the beginning alarm businesses, within the დ Ի. Board registered with the Tennessee State Alarm Board: 0 Hı with employment of the following unless thirty ដ (30) employee working the shall
- (1) Three standard (3) FBI/TBI sets of classifiable applicant cards fingerprints 9
- 2 quality ₩ O for recent identification; color photographs and 0 acceptable
- ω ន ខ applicant. minor complete D result traffic offenses, and admirate our of work with an alarm business, of list. of criminal convictions, except administrative wrongs the
- (<u>4</u>) prerequisite applicable made, cause noďn de, during show that receipt an FBI/TBI background investigation requirements ct O which O Lh such applicant an application, registration the applicant and meets qualifications 8 licensure. the Board shall a 11 the фe shall required to be Such

age. one(1) year and be subject to renewal. applicant Registration of an employee shall must be р Ст least eighteen (18) ь́е years for О Н

accompany each employee application and Twenty-five dollars (\$25.00) per non-refundable fee O Seventy for the year upon Five dollars initial renewal (\$75.00) shal registration, date.

Sec. 7-310. DESIGNATED QUALIFYING AGENTS

- (\mathbb{A}) the Board qualifying agent Anyone application shall be two desiring to on such hundred dollars (\$200.00). shall make a written application forms as are prescribed by the Board b B licensed accompanied by an ຜ ф designated application
- (B) Article. detailed documents registered employee as indicated in this Chapter Applicant in this required for Application shall be accompanied by shall meet all Chapter employee and Article. of the requirements registration for ន ខ្មា the and
- 0 Contractor's Law, or if serviced, Board in training required either applicant be licensed pursuant to the to hold current certification by a nationa program approved by the Metro Alarm Review or monitored. for type of alarm system to be installed, the designated exempt from the Tennessee Alarm qualifying that law, national agent b b must
- Ð this ordinance, Commissioners. Licenses the Memphis issuance (\$200.00) per year. unless last 0 ល បា day City Council renewed. a designated qualifying renewal and shall become shall be Ö Hı The fee the The twelfth month as of the effective e Two Hundred dollars and Shelby County renewal fee shall agent invalid on such following shall Board of date be set expire Λq

Metro Alarm under this Chapter Tennessee Any person Alarm Contractor's Board shall not conduct Review Board. or business and Article unless not licensed by the State they a ಗ ೧ licensed business 0 Åq the

Board basis Board applicant. shall notify for the denial. shall cause Ιf application the an identification card the applicant application is დ Իapproved, in writing of the denied, the to be the Metro Metro issued to Alarm denial Alarm Review and Review the the

alarm agent, Alarm Review following violation of addition to any grounds: 0 Board provisions designated maу, penalties which may be of this Chapter and Art revoke qualifying the identification agent 8 Article, any imposed for О Н card of the Metro

1. Conviction of a felony.

2 Conviction of involving theft and/or violence. two (2) or more state misdemeanors . . .

- ω. qualifying agent while or willful and knowing misrepresentations employed as an alarm agent 0 designat
- .1, an qualifying Fraud application for willful agent license. and an alarm knowing agent misrepresentation agent license or do designated made

Sec. 7-311. VIOLATIONS AND HEARING

 $\widehat{\mathbb{A}}$ pending conclusion of all appeals. basis for before the date set Qualifying held by the identification forth the time and place of the hearing shall be served on holder of an identification card and the Designated the the revocation of the ide Agent Metro O Hi Alarm Review Board. shall be revoked until the company at least ten for the hearing. grounds advanced as the the identification card The notice shal Written notice Di hearing (10)

0 evidence identification card. holder of confront Board shall the hearing on his own the identification card shall be and examine any adverse witness, either dismiss behalf. before the Metro Alarm Review Board, After r the hearing, the Metro Alarm the complaint or revoke the given and to D D present opportunity

provided by authorized function of a licensed alarm agent until any appeal as shall After notice identification remain state law has been concluded. h. 0 card revocation full shall force ი 1 be permitted to perform the and given, effect an alarm and the holder of identification an

such card is require issue, (3) the taken within Board other information as shall contain (1) a current valid identification card issued by one year applicant's for one (1) from date the Metro Alarm Review year from signature, 0 photograph of application, the date of (4) the Metro a statement that the issuance and (2) the Alarm Review Board applicant the date 0 (5)

card has been returned to the alarm business identification card of alarm agency or business willfully to business. rt O shall return to fail to return an identification о Д H (T a violation of this nodn shall be shall be a violation for the the Metro Alarm Review Board an employee of termination of Section for the alarm business his employment #OK by the card to the applicant an alarm business employee with an the μ, Έ, issuing such

Division 5.
CITY AND COUNTY ADMINISTRATION
City/County Office Established
Metro Alarm Administrator

Metro Alarm Review Board

, ,· &

0 0 0 7 w 12 Loss General 0 Suspension; Rules and Regulations; Reinstatement Appeal;

$\widehat{\mathbb{A}}$ ESTABLISHMENT O H OFFICE 이 기 ALARM ADMINISTRATOR:

charge of oper funding unit, cover Revenues. Office exclusively for the continued operation unincorporated areas of and use of funds Administrator Memphis, County the received บรอ operations. deficiency. may and alarm security ù h Should to oversee the any revenues received by such office to hereby under the not contribute additional through the Office any included established fiscal of the County Said Office supervision of the Treasurer systems in the City installation, in the period the shall City of Shelby, reveal Office funding 0 O H рe service, ω said Office. returned County 0 Hi to the office deficiency, who shall of Memphis and Alarm General 0 maintenance for the ເນ ປັກ 0 be used ω the фe All the n n Fund CT O City City

(B) METRO ALARM ADMINISTRATOR

Shelby Board, subject Director, The County Metro and († O his appointment Board Alarm Administrator ratification by 0 Commissioners, shall be by the Memphis shall act the დ თ City Metro Alarm Executive Council Review and

The Metro Alarm Administrator shall:

- . ⊢⊸ Designate g method and form for verification;
- \sim Ω Designate ommunication Ф method, of alarm form, dispatch request and telephone numbers H S O the
- ω dispatch requests. Develop Ф procedure to verify cancellations 0 alarm
- 4 cancellations notifying service Develop calling notification companies a check the alarm system to are dispatch lists; verifying ensure and centers alarms; that O En monitoring alarm
- UΠ include The Administrator implementation of മ False Alarm shall an Alarm User oversee User Awareness Training Class the creation and class 0

(C) METRO ALARM REVIEW BOARD.

Appeals Will e p heard by the Metro Alarm Review Board

Members The თ თ Metro follows: Alarm Review Board shall consist 0 Ρħ Ω بر X

Þ dispatcher S O K other person appointed Λq the Director 0 Ha

and the the appointed representatives Board of appointed by the ratification by citizen of public at-large, Sheriff shall Police TBFAA Commissioners be appointed by the the Alarm Services; of Shelby the unincorporated areas the one Association; appointed by County Mayor Memphis മ shall County; dispatcher ф ф City and the two a citizen of the City of City Mayor and one shall be Such appointments Council S O two (2) Western Region members two (2) members of the (2) O other person appointed by local Alarm Business Shelby and the County and Shelby are subject Memphis County shall 0 Hı to b e

(D) DUTIES OF METRO ALARM REVIEW BOARD.

- (1) necessary for the written standards, rules, The Metro provision of this communications and of administering efficiency, and effectiveness of rules, public. and Alarm Review Board may promulgate regulations Chapter purposes of shall and and regulations that ф Article. assuring the open police and enforcing the († 0 inspection Such standards emergency alarm quality, reasonable may be
- 2 Contractors' Licensing Law. Article without the alarm shall the engage in or first being certified in accordance with this and Chapter, or the Tennessee Alarms business or alarm effective Chapter, hold date themselves out as engaging in of this systems contracting section, D D person
- $\widehat{\omega}$ otw position licensed this Chapter and Contractor's business duly licensed person shall operations ტ. duly licensed under entity has and be under this part, Licensing Law 0 do responsible Article. the alarm business as set business under in its forth under shall 7, The qualifying agent, the employ for overseeing **⊢** Tennessee be in a management exempt a qualifying agent this part the provisions from Alarm Systems the unless the said quality who is O. law,
- (4) for ceases Board within qualifying agent, the business entity shall business entity 1. C C3 Ø period not must discretion, event that Ö (30) ceases to perform such agent's duties as serve obtain days thirty as qualifying agent unless to exceed after the the qualifying extends Ø. (30) substitute working days. three this original qualifying period for qualifying agent (3) months. 0 Hi The d T good cause the agent within business notify the alarm Board agent
- (5) application shall the applicant certification application (1) qualifying agent certified busine დ പ seeking designate business. who a certification. for which The is or shall designate certification shall classification ტ გ licensed leas
- 6) venture certification alarm t 0 business provide under contractor equipment this part may 9 unless services participate all parties which require はよ نو ct O joint

joint venture are certified בוב accordance with this

- 7 this association. equipment alarm business part to 9 any services vices requiring a ce uncertified person, may subcontract certification the provision firm, 0 under O H
- (8) done category qualified person Ø on shall act as an alarm business contra certification without having a licensed for which business shall agent who holds a დ Ļ. valid license sought or work T the rac დ ლ Ct O b @
- (9) this Metro No person Contractor's Chapter Alarm Review Board. shall Ľаw and Article act without a valid license <u>ც</u> Ø 0 qualifying agent under the Tennessee issued by under Alarm either the
- (10)shoplifting, preser alarms, burglary, respond television or rt O breaking and/or entering, shall sell and install, alarm signals, pilferage g the still cameras 9 signal rules theft adopted hereunder. in violation of this devices, service, used intrusion, to detect burglar monitor
- (11 Z O 9 unless certified, licensed, Chapter person quality of and Article. shall alarm systems and advise anyone 0 Ω Ω registered se11 0 the such need, under systems quantity, this

(E) EXCLUSIONS FROM REQUIREMENT

- (1)users. monitoring and/or **Equipment** manufacturers installation not providing direct of service t O system sales end
- 2) Equipment distributors monitoring or installat system users. installation services or suppliers directly to not offering the υ Ω
- (ω) the properly, system in proper maintaining the system, document registration alarm Individual property owners personally individual property system stating that 0 H within he is capable of his alarm system, that working the owner's the and that owner order. system was shall be servicing and he will residence, and installed will. installing an responsible maintain sign except വ the ZO F that
- (4) Direct systems alarm systems summoned. sellers that s for motor will cause and installers police vehicles, dealing S, emergency except exclusively those vehicle services With
- (5) Medical affiliate individuals alert O.f. made a hospital, 8 available medical provided those monitoring Åq Ωι hospital services medical D O alert

emergency services or medical monitoring t O эq services shall summoned. not cause police

- 6) Any business whose service alarm systems business ე ს. not ď monitor
- (a) and and Ω Ηdone the Λq servicing/monitoring direct employees O O 0 the the alarm same business; system
- $\widehat{\mathbb{Q}}$ S L the leased alarm by, the system ე ე business; the exclusive property and O.f. 9
- <u>(0</u> business endeavor endeavor the alarm commercial 9 system is premises commercial and not designed to leased by premises owned leased to another. the business protect only the the

(Ħ) REVOCATION, SUSPENSION OR SSOT B B ALARM PERMIT

- (1)suspended or system person during the commits revoked. an period in which offense H. he operates an alari his alarm permit alarm დ Ի.
- 2 revoked. request office crime Unless in progress, the may refuse polic there at an alarm site is separate indication that police respective response to an to an law enforcement alarm permit alarm dispatch there ტ. ր. Ծ

<u>@</u> APPEAL FROM DENIAL, SUSPENSION OR REVOCATION O FJ PERMIT

(1) certified mail, return receipt applicant action and a issuance permit, 0 K 0 he renewal Ħ 0 alarm User statement the she shall Alarm Administrator O of the മ and the permit, or send written right to requested, alarm business. suspends notice of his appeal, denies to both the 0 revokes

request appeal written request Alarm Administrator Alarm Administrator. within 4 For applicant or review twenty (20) days for a 9 C C review setting forth the reasons behalf of alarm user the Metro Än alarm business may after receipt of an alarm may appeal the Alarm Review Board by filing a user. decision submit the notice the for 0 H1 the from

request for appeal is not made wi action of the Alarm Administrator Metro Alarm Review Alarm Filing Administrator ա request Board suspending has for made within the completed appeal 0 is final revoking a permit until shall their stay twenty-day review. the action period, ⊢(|†; വ the Λq the the

(2) hearing appeal. before the Hearing: (60) days 9 Αn 0 Metro alarm behalf Alarm users shall receipt business Alarm O H Λq the the Board of Review Board within sixty alarm may be entitled submit user the Notice ф request t O a hearing FOY.

(a) determined and corrected. The Board must render a written decision within thirty (30) days after the determined and corrected. the Board Review:: Board is conclusion of the hearing. defective Administrator. reverse, or modify provided additional alarm system training, limited evidence decision on the basis of interested person(s). Board Review: The Alarm Review Board shall formal hearing and consider the evidence by cause to, final as presented at O part certification the has The decision of the Metro Alarm Review false alarm has been ф († the action of the Alarm been repaired or replaced, administrative remedies. the hearing including, The a preponderance of the that alarm users Board shall make The Board shall affirm, otherwise that have conduct ր. Մ. any but Ω been that not Ω

(H) REINSTATEMENT OF PERMIT.

issued A person Ø whose alarm permit new permit H. the Person: has been revoked may a D

- <u>ب</u> dollars (\$50.00) permit fee; and Submits an updated application and pays ω Fifty
- N Pays, fines; or otherwise resolves, and all citations and
- ω industry standards. Tennessee, stating applicable provisions designated inspected, Submits a certificate statutes of of this qualifying repaired, or that the Chapter agent from an alarm business the upgraded alarm and Article, State licensed 0 H system has been to meet current under or the the

Division 6.
ENFORCEMENT
Violation set
Exceptions
Penalties

. ၁၅Տ 7-313. misdemeanor Malicious False alarm declared violation and city

in applicable reported ported shall Section 1-8 person state statutes. be guilty of a viola of the Memphis City who shall cause a violation, נם malicious Code or punishable punishable as provided false alarm to be as provided

Sec. 7-314. Exceptions.

(a) maintains, reporting governmental Sections 7-301 through 7-136 shall penalty or the revocation governmental systems and services, entity with regard to payment capacity as for its police OWD Ö. opposed മ e emergency alarm protection when permit which provides not to a apply alarm of a proprietary acting fee. 0

function.
required 1 Department. so that their alarm devices will be recorded by police services division and/or the Sheriff's to secure permits These governmental and renew such as entities shall эd required the

alarms this or enforcement electronic entities businesses which provide, ordinance originating with such alarm systems. This law surveillance agencies enforcement shall be from governmental program systems in force. maintain, services This 97B 0 entities, exception requested to service used is not Хq governmental а<u>1</u>1 to exempt the ე. ე. directives law respond to to include private

Sec. 7-315. Penalties for violation

The failure of any person to:

- Þ qualifying agent Obtain ដ alarm business license; license and/or ω designated
- . M Obtain an alarm agent identification card
- C. Obtain an alarm system user permit,
- Ŭ. pursuant the to this Chapter and Article; corrections to alarm systems S required
- Ħ such appeals: qualifying Alarm Review Board of license, any person has exhausted his rights to hearings or alarm agent order of agent license the Alarm Administrator identification card, suspension S S ц alarm user 0 an alarm 9 designated permit, Metro business after

penalty of (\$200.00). allowed offense. continues after Constitutes an offense punishable this Article for compliance under the ot dn Each the shall constitute day t WO y that such violation expiration of the pe hundred dollars മ provisions Λq separate period

0 Administration. transferring these after the fee or Court Comptroller shall the Section shall fines ection shall be forwarded by the Clerk which collects the same, to the Compt: City and fees 0 Hs Memphis within thirty penalty is collected. then be funds collected under same, to the responsible Office this (30) for Comptroller O Hi Article The Alarm days 0

SECTION N Щ H FURTHER ORDAINED, That H H any section,

subsection, sent ence, clause S S phrase 0 Η̈́ this ordinance ٠. 'n for

any affect the validity any court reason held invalid О Н competent O the jurisdiction, or unconstitutional by the remaining portions such decision shall not O Hi this ordinance decision of · 40 25

. . .

date same shall County μ. SECTION ū expire Board re-enacted 0 ω. ς α 12 22 Commissioners prior to the last said 田田 Áq o'alock H Ф FURTHER ORDAINED, That two-thirds midnight, majority June 30, vote 2002 this 0 unless ordinance time the Shelby and the

final shall SECTION passage, take effect 4. the 田田 fifteen public H FURTHER days welfare ORDAINED, That from and requiring after the grda the same date ordinance Ö, 1 1 1 1

CHALKHAN

(BTHES COUNTY MAYOR

Date:

Attest:

of d COUNTY COMMISSION

CLERK

ADOPTED THIRD R SECOND READING FIRST READING READING 2/8/99 1/25/99 3/22/99